



Enhanced Recovery Company, LLC

January 13, 2015

Creditor: DirectTV
 Account Number: [REDACTED] 9375
 Amount of Debt: \$144.45
 Reference Number: [REDACTED] 9796

COLLECTION NOTICE

NORMA RIVERA

DirecTV has placed your previously disputed account with Enhanced Recovery Company, LLC. As of the date on this notice, an investigation of your dispute has been completed and the account has been placed with our office for resolution. At this time, the balance of \$144.45 is due in full, please contact one of our dispute resolution specialists at (800) 427-6618 to discuss your resolution options.

This letter serves as notification that your delinquent account may be reported to the national credit agencies.



View statements, pay your balance, and manage your account online at www.directv.com

Telephone: (800) 427-6618 Toll Free. All calls are recorded and may be monitored for training purposes.

Send correspondence to: Enhanced Recovery Company, LLC, P.O. Box 57610, Jacksonville, FL 32241

Office Hours (Eastern Time): Mon - Fri: 8:00am - 5:00pm EST; Sat: 8:00am - 12:00pm EST



This is an attempt to collect a debt. Any information obtained will be used for that purpose.

NOTICE - SEE REVERSE SIDE FOR IMPORTANT NOTICES AND CONSUMER RIGHTS



Please do not send correspondence to this address

P.O. BOX 1259, Dept 98696
 Oaks, PA 19456



January 13, 2015

IF PAYING BY CREDIT OR DEBIT CARD, FILL OUT BELOW OR IF PAYING BY CHECK OR MONEY ORDER PLEASE REMIT TO ADDRESS BELOW.		
<input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD		BILLING ZIP
CARD NUMBER		SECURITY CODE
SIGNATURE		EXP. DATE
ACCOUNT NUMBER	AMOUNT OF DEBT	AMOUNT PAID
[REDACTED] 9375	\$144.45	\$



NORMA RIVERA



DirecTV
 PO Box 78626
 Phoenix, AZ 75062-8626



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PAF-1639-A-0

118671-30008-DISPUTE_GENERAL-DTV10-192

Federal Validation Notice:
Pursuant to 15 U.S.C. 1692g(a), take notice that:

1. The amount of the claimed debt is the amount stated in the letter on the reverse side of this notice.
2. The name of the creditor to whom the debt is owed is in the letter on the reverse side of this notice.
3. Unless you dispute the validity of the debt, or any portion thereof, within thirty (30) days after your receipt of this notice, the debt will be assumed to be valid by us.
4. If you notify our office below in writing within (30) days of your receipt of this notice that the debt, or any portion thereof is disputed, we will obtain verification of the debt or a copy of any judgment that may be of record against you. We will mail the verification or copy of the judgment to you.
5. Upon your written request to this office within thirty (30) days of your receipt of this notice, we will provide you with the name and address of the original creditor, if different from the current creditor listed in the letter on the reverse side of this notice.

Federal Notice:

This is a debt collector attempting to collect a debt. Any information obtained will be used for that purpose.

Tennessee Residents:

This Collection Agency is licensed by the Collection Service Board of the Department of Commerce and Insurance.

Minnesota Residents:

This Collection Agency is licensed by the Minnesota Department of Commerce.

New York State Residents:

New York City Department of Consumer Affairs License Number: 1394588.

North Carolina Residents:

North Carolina Department of Insurance Permit Number: 103967.

Utah Residents:

As required by Utah Law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

For additional information please contact the following:

Enhanced Recovery Company, LLC
P.O. Box 57610
Jacksonville, FL 32241

Colorado Residents:

For information about the Colorado Fair Debt Collection Practices Act, see www.coloradoattorneygeneral.gov/ca or any successor web address.

A consumer has the right to request in writing that a Debt Collector or Collection Agency cease further communication with the consumer. A written request to cease communication will not prohibit the Debt Collector or Collection Agency from taking any other action authorized by law to collect the debt.

Local address:

13111 E. Briarwood Ave. #340
Centennial, CO 80012
(303) 309-3839

California Residents:

1. The State Rosenthal Fair Debt Collection Practices Act and the Federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 AM or after 9 PM. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at: 1-877-FTC-HELP or www.ftc.gov.

2. As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

Massachusetts Residents:

You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten (10) days unless you provide written confirmation of the request postmarked or delivered within seven (7) days of such request. You may terminate this request by writing to the debt collector. If you wish to discuss this matter, please call us direct, between the hours of 8 AM and 5 PM EST, at the telephone number listed on the front of this notice. Local Address: 49 Winter Street, Weymouth, MA 02118.

We at Enhanced Recovery Company, LLC specialize in assisting persons in different financial situations. If additional assistance is needed, please contact us or visit our website.